



Raising Cane's Chicken Fingers®

NRO Grand Opening Day – C1049

OPENING DAY			5/7/24
TIMEFRAME	ATTENDEES	SCHEDULE OF EVENTS	
8:30 AM – START OF RIBBON CUTTING CEREMONY	BU RL Managers NRO Crew	NRO Traditional Spirit Award and Crew Pump Up Session <ul style="list-style-type: none"> All Managers and Crew gather – Outside NRO presents spirit award and Crew Pump Up <ul style="list-style-type: none"> Utilize mic from DJ and include customers 	
8:35 AM	Justin John	Area Leader of Restaurants, Justin <ul style="list-style-type: none"> Justin to speak about Opening Day excitement – #4 in Pitt Justin to speak to History and Culture of Cane's <ul style="list-style-type: none"> Hard Hat / Salmon / Cricket stories and present items to John Pause for pictures of each Justin to introduce John as the Restaurant Leader and pass mic to John 	
8:45 AM	John	Restaurant Leader, John to Thank Attendees <ul style="list-style-type: none"> Thank all in attendance - Chamber, Thomas Jefferson High School Athletics, NRO Team, Crewmembers, Regional Leaders, Business Unit Team Brief background of Pleasant Hills Thank friends/family for their support Introduce manager team – thank for hard work opening the Restaurant Thank the New Restaurant Opening team and support team Thank you to our awesome Crew: Announce nick name of Restaurant: 	
8:50 AM	Thomas Jefferson High School	<ul style="list-style-type: none"> Gather students and faculty of Thomas Jefferson High School for \$1,000 check presentation 	
8:55 AM	Justin John Madigan/Danielle	Lucky 20 Winners Drawn! <ul style="list-style-type: none"> Justin to draw and announce winners, direct to John John to provide each winner with numbered lanyard and send immediately to logo mural to meet Madigan/Danielle Madigan to have winners sign acceptance forms and provide FCFY card (will need all winners to remain at logo post ribbon cutting for photo, and them escort them back outside to their place in line) Photographer capture group photo by mural 	
9:10 AM	West Jefferson President – Suzanne Macklin	<ul style="list-style-type: none"> Township President to welcome Raising Cane's to Pleasant Hills 	
9:15 AM	Justin/John & Team	Ribbon Cutting with BU, NRO, Managers, Chamber <ul style="list-style-type: none"> Chamber to provide ribbon/scissors – photographer captures lots of photos 	
9:20 AM Serve 1st customer by 9:20 AM	Sophie 1 st Customer	1st Customer – Once Ribbon is cut, drop first customer order (during this 6 mins, we will practice 1st customer entrance) <ul style="list-style-type: none"> ALM to prepare our 1st Customer – Photographer, gift basket, \$1 bill ready, will receive dine in box + what they purchase Sophie gathers Crew and Cheer team for Tunnel – Door closest to registers RL takes 1st Customer order [purchases whatever they'd like] – Register closest to door 	
9:25 AM - 10:00 AM	Sophie Madigan	Restaurant is officially open for business! <ul style="list-style-type: none"> Madigan – waking line with swag/menus Sophie – thanking partners <ul style="list-style-type: none"> Marketing – helping with traffic flow if needed 	